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ANALYSIS AND EVALUATION OF COMFORT OF HOUSING COMPLEXES (DEVELOPMENT STUDIES IN WESTERN UKRAINE)

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Abstract. Architects and urban planners in the process of designing residential areas use building codes that consider the comfort of living only in terms of safety, sanitation and environmental performance. This article highlights the problem of taking into account a number of additional social parameters of comfort that affect the characteristics of living comfort. The structure of a comprehensive analysis of housing is formed by assessing the elements of living comfort. The presented research algorithm includes the consistent use of methods of sociological survey, evaluation and modeling. Having identified socio-psychological factors of comfort of a residential district at different levels of urban assessment (in the context of location in the city system, formation of the surrounding area, spatial and architectural-planning level), 3 residential development projects of Ivano-Frankivsk were assessed. For a comparative analysis, the architectural and planning solutions of residential quarters "Lemkivsky", "Club town 12", "Vidensky" were used, the construction of which began in 2017.

This took into account not only the quantitative technical and economic indicators of individual elements of the project, but also qualitative indicators, the measurement of which in normal conditions is a resource-intensive process. As a result of the analysis and the carried-out estimation the graphic model of the complex analysis of a residential quarter is formed that allows to carry out comparison of various design decisions irrespective of size of a site of quantity of housing sections, etc. Using the method of movement to the ideal, a comprehensive analysis of various residential neighborhoods and the analysis of operated facilities to assess them in accordance with the needs of people, as well as to balance the indicators of comfort by applying the proposed architectural and planning techniques.

Keywords: residential architecture, sociopsychological comfort of multi-storey residential complexes, assessment of sociopsychological comfort, method of movement to the ideal.

Introduction. Comfort is the level of integration and coordination of socio-psychological aspects of the individual in the multidimensional space of his stay [8]. In the human-centric society of the XXI century, the concepts of satisfaction of needs and feelings of comfort are the primary features that must be taken into account when creating a living environment. In the process of designing residential complexes, the architect must take into account a number of parameters relating to safety, socio-economic, sanitary and hygienic aspects of human life. People in the living environment are considered only as a socio-economic unit [12] without taking into account its needs and the peculiarities of changing life in the modern world. In Ivano-Frankivsk, which has a high rate of construction of residential real estate in Ukraine, there are problems of standardization and typification of housing as a mass product. The purpose of this study is to find ways to take into account the social aspects of living comfort of the population of a particular city in the analysis and evaluation of residential complexes.

In accordance with the purpose of this study, the following hypotheses were formed:

- the structure of socio-mental human needs related to the comfort of housing estates are invested in the overall stratification of human needs regardless of the scale of the study (the whole system or a separate element of the housing complex);

- the possibility of applying the algorithm of analysis and evaluation of residential complexes have universal application and can be applied to different types of residential buildings;

- at the stage of creating design solutions you can take into account the socio-mental needs of man and create a residential complex, in accordance with the conditions of comfort for the inhabitants of the area.

Scientific basis of this study. The interdisciplinary nature of the problem, on the solution of which this research is focused, has formed the need to analyse scientific works on architecture, urban planning, architectural sociology, psychology, economics and others. The main research methods are the method of sociological survey, which with a high level of objectivity demonstrates the hierarchy of needs of the population when choosing housing. At the stage of assessing the characteristics of residential complexes, the method of distance to the ideal was applied [7]. This evaluation method involves comparing a set of established criteria with an idealized variant (standard) and determines a numerical indicator that is actually an integral criterion for evaluating the object, combining all the criteria by which the comparison takes place. The ideal option for assessing the characteristics of residential complexes is the conditional option with the highest rates for each of the 4 levels of assessment.

The graphical image of this method is presented on a set of 4 groups of criteria (vectors), and all of them improve from the centre (conditional starting point from 0 indicator). The best variant according to this method is the one for which the area of the polygon constructed on the evaluation field is the closest to the idealized variant with the highest evaluations. The versatility of this method is proved by a wide range of applications in the areas of assessment of recreational, historical and cultural, residential buildings and urban complexes. Some aspects of this study are formed based on scientific work in the field of architectural sociology [23, 24], studies of the impact of socio-psychological and socio-mental aspects of human life on housing architecture [18, 22]. Methods of analysis and evaluation of multi-storey residential buildings in scientific works [1, 27] contributed to the formation of multilevel.

Research of human social needs in the context of housing choice. In the context of the large supply of housing in the market of Ivano-Frankivsk, each consumer seeks and constantly compares different types of housing complexes on many grounds that best meet his needs. The set of individual needs of each person is quite diverse, but there are a number of common features that are common to most people, due to common features of social behavior and life rhythm (work, family, time-rest, spiritual and social beliefs, culture, habits, traditions etc.) [10, 20]. It is the analysis of scientific works in the field of architectural sociology [6] and changes in the living environment of cities [3, 11, 16] allowed to form scientific approaches to analysis and assessment of living comfort in residential complexes depending on the architectural-spatial and planning indicators of the object. For the initial assessment of human needs, a survey of 25 respondents who bought housing in Ivano-Frankivsk in 2020 was conducted [21]. For further processing and analysis of the results of the survey, all needs are stratified according to the levels of characteristics of the architectural object [13]:

- accommodation in an urban environment;

- infrastructure of yard territories;
- three-dimensional solutions;
- architectural and planning decisions.

At the level of location in the urban environment, some indicators can be distinguished from the normative linear distances from the residential complex to the infrastructure. However, in the aggregate assessment of the main parameters of the location of any architectural object in the urban space can form an "index of accommodation conditions" as a comprehensive indicator of the assessment of the choice of site for design.

Interpreting the general list of human needs [21] in the context of the study of housing estates, the open type of questionnaire with the ability to add answer options and evaluate the available options has significantly improved the quality of the sample. The needs assessment scale was 0-10 [17]. Summary results of the survey (Table 1) are presented in a hierarchical sequence by the sum of the assessment each of the options by all respondents.

Common name of the need	Indexes	Parameters	Rating
Location in an urban environment			
Ecological indicators of the construction territory	Pollution index		163
Availability of good transport links		Index of accommodation conditions	160
The presence of a recreational area nearby		Index of accommodation conditions	156
Good view from the window		Index of accommodation conditions	154
Availability of public transport stops near the house	Public transport stop coverage radius (up to 150m)	Index of accommodation conditions	147
Availability of social infrastructure nearby (shops, hairdressers, pharmacies, etc.)	(up to 500 m)	Index of accommodation conditions	136
Accessibility to educational	Radius of coverage of educational institutions		105
Infrastructu	re of the inter-house and indo	or territory	
Quality of landscaping		The level of improvement of residential construction	137
Qualitative work of public utilities on the territory of building (timely cleaning, garbage removal)		The level of improvement of residential construction	134
The level of security of the courtvard	The level of security of the residential construction		127
Comfortable and sufficient number of residents	Population density (up to 450 people/ha)		126
Comfort of living accommodation and additional infrastructure	Provided housing (from 12 m ² /person)		
The presence of a high level of greening of courtyards	Level of greening of the residential quarter (from 40% of the building area)		123
Availability of attractive courtyard spaces for different age groups of population		Functional zoning of the adjacent territory	109
Large areas of courtyards	From 65% of the total area		108
Provision of parking spaces	Number of parking spaces in the yard		104
Use of expensive equipment and materials for the organization of courtyards	Total costs for the organization of quality infrastructure of the adjacent territory		95

Table 1 – Evaluation of human needs when choosing a residential complex

Continuation of Table 1

Spatial planning solutions for multi-story residential buildings			
Quality of construction	Quality indicator of		184
High energy efficiency rates of	Energy efficiency of a		
housing	residential building		171
	Apartment rental price		
The price of the apartment	(UAH/month) / apartment		159
	price (thousand UAH)		10,7
An interesting architectural solution of the building		The level of harmony of the three-dimensional image of the building	151
Ensuring free access of low-		Level of	
mobility groups to the		accessibility for all	145
apartments of a residential		groups of the	
		Floors of the	
Number of floors		building	137
The quality of finishing	Quality indicator of		
materials of the facade of	construction works		134
residential buildings			
		The level of	
Harmony of a combination of		three dimensional	107
the colour decision of facades		image of the	127
		building	
Harmonious organization of the			
boundaries of the facades and		Visual appeal	120
the yard			
Status of the residential quarter		The image level of	111
of the residential area		the residential area	
Architectural d	ind planning decisions of apar	rtment houses	
Convenient solution for		The level of	
convenient solution for		laving engineering	201
in residential apartments		networks for	201
		apartment owners	
High level of noise isolation of	Noise isolation level		105
apartments			195
Use of quality materials and	The cost of housing		195
equipment (elevators)	equipment	The comfort loval	
apartments		of the apartment	180
Good insolation of the	Insolation level (from 4.5		1.00
apartment	hours for each apartment)		168
		The level of image	
Good neighborhood		of the residential	161
		area	

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Continuation of Table 1

Availability of premises / garages for car / bicycle storage,	Area of auxiliary premises of a residential building (not standardized) / ratio of the number of parking spaces to the number of residents of residential buildings (0.8 cars per apartment)		149
Possibility of redevelopment of residential apartments		The level of adaptability of the apartment	148
Convenient planning of access to the apartment in the system of a separate section		The level of convenience of the planning scheme of a residential building	145
Availability of areas on the roof of the house / stairwell for communication between residents	Space of common area use		120

The human needs for housing presented in this questionnaire reproduce a slice of human needs in a specific period of time for the city of Ivano-Frankivsk. However, the general algorithm of this survey can be reproduced for residents of any locality.

Analysis of the results of respondents' answers at all levels of architectural and spatial analysis of architectural objects reproduces the general hierarchy of human needs A. Maslow [14] (Fig. 1), which confirms the high degree of probability of the results. The main needs of people when choosing housing are security needs (quality of construction work, reliability, etc.)



Fig. 1. The structure of human needs when choosing housing [5, 14]

The second group of sampling results covers a range of needs for comfort, functionality and cosiness, which are put forward to housing and represent the social, mental and psychological aspects of human life. The 3rd group of the sample consists of the needs of self-realization (status of the place of residence, provision additional elements of safety and comfort).

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This gradation shows that in addition to the socio-economic levers of housing choice (apartment price, installment terms) there are a number of socio-psychological and socio-mental needs that a person seeks to meet by buying a home. In contrast to the safety needs regulated by regulations in the field of construction and architecture, the socio-mental characteristics of comfort are only partially reflected in the regulatory and methodological framework of design.

Comparative analysis and evaluation of residential complexes. Table 1, in addition to the direct gradation of human needs for housing, highlights the indicators and parameters by which you can conduct an initial assessment of human needs (comfort level) of the housing complex. Comprehensive analysis of the architectural object involves the assessment of the comfort of the residential complex in the analysis of the architectural documentation of the object.

The system of quantitative indicators of assessment, which reflect the linear features (distance, radius of coverage), features of comparison (provision of parking spaces in the garage, housing, etc.) is regulated by regulations in the field of construction and architecture. However, in addition to quantitative indicators, there is a group of qualitative ones (comfortable level of storeys of the house, interesting architectural and spatial solution of the residential complex, level of convenience), which are difficult to assess by analyzing project documentation [9, 26]. M. Vilenskii in his research pointed to the method of expert evaluations as one of the most effective methods of analysis and evaluation of quantitative and qualitative indicators that characterize the object [25].

The empirical part of the study is based on the analysis and evaluation of project documentation of 3 multi-storey residential complexes ("Klubne Mistechko 12" on Promyslova Street, "Kvartal Videnskyi" on Mazepy Street, "Kvartal Lemkivskyi", on Pasichna Street"), detailed plans of which are agreed in the Department of Architecture and urban planning of Ivano-Frankivsk in the period 2016-2020 [2]. The comparative analysis of these objects is carried out according to the system of socio-mental indicators of comfort, which are characterized by the corresponding indicators of urban development [19]. Given the relatively stable environmental situation in the city of Ivano-Frankivsk, the level of service quality of residential complexes and real estate prices, safety requirements for these architectural objects are provided relatively equally. Undoubtedly, the number of expert assessments of this object can prove this. At the same time, the only criterion for selecting these objects is only the place of construction – the territory of Ivano-Frankivsk.

This will test the hypothesis of the universality of the application of integrated analysis and evaluation of multi-storey residential complexes. Assessment of meeting the needs of people (Table 1) in residential complexes was carried out on a rating scale "1-3", which corresponds to the following parameters:

• 1 - the needs of people do not have an architectural and town-planning solution in the studied object or architectural techniques used in this object do not meet this human need;

 \cdot 2 – architectural and planning solutions of the studied residential complex partially meet the needs of people;

• 3 - architectural and planning solutions of the studied residential complex fully meet the needs of people.

Undoubtedly, this assessment is quite conditional for quality indicators (level of comfort depending on the number of floors, etc.), but in this study the main task is to characterize the tools of analysis of housing complexes in accordance with social needs and highlight its features. Using the method expert assessments (the condition for choosing an expert was the presence of a qualification certificate of the chief architect of the project and practical activities in the field of residential architecture) [4].

According to the results of the analysis (Fig. 2, Fig. 3, Fig. 4) and assessment of the compliance of people's needs for comfort in the presented samples of housing construction, it was determined that the residential complex "Klubne Mistechko 12" on Promyslova street in Ivano-Frankivsk has the highest total score – 54 points.



Fig. 2. Analysis of the comfort of the residential complex "Klubne Mistechko 12", Ivano-Frankivsk, Ukraine

Fig. 3. Analysis of the comfort of the residential complex "Kvartal Videnskyi", Ivano-Frankivsk, Ukraine

Ivano-Frankivsk, Ukraine

However, further analysis of 3 samples of the studied residential complexes shows the heterogeneity of assessment at different architectural and planning levels. For example, the total score of the residential complex "Klubne Mistechko 12" at the level of accommodation in the urban environment is -11 points, which is the lowest score among the analyzed sample. Applying the method of distance to the ideal, the model of the field of assessments of the comfort of the residential complex is formed in accordance with 4 evaluation criteria at the level of urban planning, formation of the master plan, spatial solution and planning organization of residential sections (Fig.5).

Fig. 5. Assessment of the comfort of the residential area in the system of models "assessment field"

The actual estimates of the analysis of residential complexes are given in comparison with the idealized limit of the maximum estimates of the project, which more clearly demonstrates the criterion of comfort on different levels of architectural and spatial development.

This study is formed by 4 vector criteria, respectively, the evaluation field has the form of an equilateral quadrilateral. The area of the idealized variant with the maximum evaluation indicators is 18 points for each of the levels of the study. Accordingly, the area of the polygon describing the idealized variant is 648 sq. units. Areas of the criterion for assessing the comfort of residential complexes by the method of distances to the ideal are:

- residential quarter "Klubne Mistechko 12" - 364.69 sq. units;

- residential quarter "Videnskyi" 260.48 sq. units;
- residential quarter "Lemkivskyi"- 198.52 sq. units.

Thus, the residential district "Clubne Mistechko 12" has the highest comfort rates among the studied objects. Analysis of different variations in the assessment of an architectural object at the stage of pre-design or design analysis allows you to form alternative concepts or improve the existing parameters of comfort by architectural means. To do this, situational variations of assessment field models have been developed in which each of the architectural and planning levels has low assessment indicators (Table 2). Analysis of the survey results [21] allows forming a "picture" of socio-psychological factors of living in residential complexes with low scores at each architectural and spatial level. These factors are socio-mental factors of living in these conditions [15] (Table 2). Based on the analysis of variable types of the "assessment field" model of the residential quarter and socio-mental factors of living in these conditions, architectural and spatial means of balancing low comfort indicators at each of the assessment levels are formed.

Summary and Conclusion. The results of the sociological survey confirm the hypothesis that the structure of human socio-mental needs bring forward to the living environment is embedded in the general structure of human needs put forward by A. Maslow [5]. The primary link of this stratification is security needs, which include the quality of construction, decoration, engineering communications and environmental performance. However, in contrast to the group of parameters that are normalized in building codes, there is a whole group of socio-psychological aspects that form the criteria for the comfort of the living environment. The human needs assessment used in this study takes into account the needs of residents for medium and multi-story residential complexes. For the private housing sector, there is a different system of human needs, which must take into account the socio-mental and socio-economic component of potential residents of private homes. This refutes the hypothesis of the universality of the application of this evaluation system to all types of residential buildings.

A comparative analysis and assessment of socio-psychological aspects of comfort, implemented in multi-story residential complexes in Ivano-Frankivsk. The application of the method of expert assessments allows comparing and analyzing quantitative and qualitative indicators that form the criteria of socio-psychological comfort of residential complexes. The highest criterion was the residential district "Club Town 12" on Promyslov street in Ivano-Frankivsk. Applying the method of "approach to the goal" allowed obtaining an assessment of the living environment at 4 levels of development of the living environment. The possibility of comparing equivalent generalized criteria of different architectural objects partially confirms the hypothesis of universality of this algorithm of analysis and evaluation.

In the process of creating the project, the architects have limited tools to change the conditions of housing in the urban environment using the materials of urban planning documentation (master plans and spatial development plan). At low rates of assessment of conditions location of the site for the residential complex, there is a need to create a quality transport and pedestrian infrastructure within the given design object and the relative autonomy of the functions of social services and recreation within the given quarter.

With low indicators of comfort of the residential complex at the level of infrastructure of inter-house and indoor areas, a system of alternative variations of greening should be formed (creation of a house-garden, use of vertical greening, etc.). Low rates of assessment of spatial planning decisions of multi-story residential buildings indicate the need to increase energy efficiency of housing, arrangement of operated terraces and recreation areas on the roofs of buildings, creation of communication zones, common areas between residents of each residential

building. Low indicators of assessment of architectural and planning decisions of apartment buildings indicate the need to increase public service areas and variability of planning decisions of housing, as well as increase the level of greening of adjacent areas.

Table 2 – Variable models of the assessment field of residential complexes in the system of urban environment and the system of their balancing by architectural techniques

Variants of the main types of	Socio-mental factors of living	Architectural and planning
the "assessment field" model of	in these conditions	means of balancing this
the residential quarter		aspect
Low rates of assessment of the	– proximity to the workplace	– the need for bicycle
location of the neighborhood in		infrastructure in the yard;
the urban environment		– arrangement of bicycle
		storage places directly in
" <u>↑</u>		buildings;
		– availability of a sufficient
		level of parking spaces in
		parking lots.
	– active development of this	– ensuring a quality level of
	area of the city	social infrastructure by
		increasing commercial space
		on the first floors of the quarter
IV	– the priority of a quiet life	– orientation of residential
\downarrow		sections relative to the main
		highways;
		– arrangement of active
		recreation areas equidistant
		from the windows of
		residential sections
	– temporary housing with	– open planning with
	subsequent change	redevelopment opportunities
	– features of a way of life	– formation of a wide range of
		multifunctional public
		premises on the ground floors
Low indicators of assessment of	– features of a way of life with	– increasing landscaping of the
infrastructure of inter-house and	fragmentary stay in housing	residential area by alternative
courtyard	(less than 12 hours a day)	methods of greening (green
п		gardens, vertical greening);
		- change of the image of the
		building formation of green
		bundings-gardens
\leftarrow \downarrow		
	– priority of town-planning	– arrangement of additional
	conditions of placement of the	recreation areas directly in the
ĪV	residential district over intra-	residential nouse
~	quarter building	
	- leatures of psychological	- arrangement of green
	benavior (introvert)	minos
		mmes

Continuation	of	Table	2
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Low rates of evaluation of spatial	– high index of town-planning	– increase of energy efficiency
planning decisions of multi-storey	conditions of residential district	indicators of the residential
residential buildings		quarter;
A		– increase of attractiveness and
Ш		quality in the performance of
		courtvard territories
	- the priority of the planning	– increase in apartment areas
	decision over the three-	and redevelopment
	dimensional one	opportunities (free planning):
		– formation of social functions
		in the volume of a residential
		building (gyms, courtyard
		catering establishments)
	- the priority of the structure of	- increasing the level of
	courtvard areas over spatial	greening and the quality of
	planning decisions	courtvards arrangement:
		– formation of a quality system
		of vard service (cleaning.
		security, etc.);
		– attractiveness of yard areas
		with minimal access to
		motorized transport.
Low rates of evaluation of	– features of the perception of	– increasing the area of public
architectural and planning	housing as temporary property	premises and social
decisions of residential apartment	for a certain period of time	infrastructure within walking
buildings		distance from the residential
		area (up to 5 minutes)
" <u>^</u>	– features of a way of life with	– creation of communication
"	fragmentary stay in housing	recreation units within the
	(less than 12 hours a day)	staircase, corridor hall, roof of
		the house (formation of the
		good neighborliness)
(1 (1 (1 (1 (1 (1 (1 (1 (1 (1	- redevelopment opportunities	– formation of the structure of
		different sizes apartments with
		the possibility of creating a
		single block
Ť	– priority of energy efficiency	– installation of smart - energy
	indicators of housing	accumulation systems;
· ·		– increase of energy efficiency
		of the neighborhood by
		architectural-planning and
		engineering means.

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АНАЛИЗ И ОЦЕНКА КОМФОРТА ЖИЛИЩНЫХ КОМПЛЕКСОВ (ИССЛЕДОВАНИЯ РАЗВИТИЯ ЗАПАДНОЙ УКРАИНЫ)

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Аннотация. Архитекторы и градостроители в процессе проектирования жилых районов используют строительные нормы и правила, которые рассматривают комфорт проживания только с точки зрения безопасности, санитарии и экологических показателей. В статье освещена проблема учета ряда дополнительных социальных параметров комфортности, влияющих на характеристики комфортности проживания. Структура комплексного анализа жилья формируется путем оценки элементов комфортности исследования включает проживания. Представленный алгоритм последовательное использование методов социологического опроса, оценки и моделирования. Выявив социально-психологические факторы комфортности микрорайона на разных уровнях градостроительной оценки (в разрезе расположения в системе города, формирования окружающей территории, пространственного и архитектурно-планировочного уровня), 3 проекта жилой застройки Ивано-Франковска. Для сравнительного анализа использованы архитектурно-планировочные решения жилых кварталов «Лемкивский», «Клубный городок 12», «Виденский» строительство которых началось в период с 2017 года.

При этом учитывались не только количественные технико-экономические показатели отдельных элементов проекта, но и качественные показатели, измерение которых в нормальных условиях является ресурсоемким процессом. В результате анализа и проведенной оценки формируется графическая модель комплексного анализа жилого квартала, что позволяет проводить сравнение различных проектных решений независимо от размера участка, количества жилых секций и т.д. Используя метод движение до идеала, проведен комплексный анализ разных жилых комплексов. Полученные результаты позволяют как на этапе проектирования жилых кварталов, так и при анализе эксплуатируемых объектов оценивать их в соответствии с потребностями людей, а также уравновешивать показатели комфортности, применяя предложенные архитектурнопланировочные приемы.

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Ключевые слова: социопсихологический комфорт многоэтажных жилых комплексов, оценка социопсихологического комфорта, метод движения до идеала.

АНАЛІЗ ТА ОЦІНКА КОМФОРТУ ЖИТЛОВИХ КОМПЛЕКСІВ (ДОСЛІДЖЕННЯ РОЗВИТКУ ЗАХІДНОЇ УКРАЇНИ)

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Анотація. Архітектори та градобудівники у процесі проектування жилих районів використовують будівельні норми та правила, які розглядають комфортне проживання лише з точки зору безпеки, санітарії та екологічних показників. У статті оновлюється проблема навчання, що включає додаткові соціальні параметри комфортності, що впливають на характеристики комфортності проживання. Структура комплексного аналізу житла формується шляхом оцінки елементів комфортності проживання. Представлений алгоритм дослідження включає наступне використання методів соціологічного опитування, оцінки та моделювання. Виявив соціально-психологічні фактори комфортності мікрорайону на різних рівнях градобудівельної оцінки (у розрізі розташування в системі міста, формуванні навколишньої території, просторового та архітектурно-планувального рівня), 3 проекти жилої забудови Івано-Франківська. Для порівняльного аналізу використовувалися архітектурно-планувальні рішення живих кварталів «Лемківський», «Клубний городок 12», «Віденський» будівництво яких розпочалося в період з 2017 року.

При цьому враховувались не тільки кількісні техніко-економічні показники окремих елементів проекту, але й якісні показники, оцінка яких у нормальних умовах є ресурсоємким процесом. У результаті аналізу та перевіреної оцінки формується графічна модель комплексного аналізу живого кварталу, що дозволяє проводити порівняння різних проектних рішень незалежно від розміру учасників, кількості живих секцій, тощо. Використовуючи метод руху до ідеалу, проведено комплексний аналіз різних живих комплексів. Наведені результати дозволяють як на етапі проектування живих кварталів, так і при аналізі експлуатованих об'єктів, оцінювати їх відповідно до потреб людей, а також врівноважувати показники комфортності, застосувавши запропоновані архітектурно-планувальні проекти.

Ключові слова: соціопсихологічний комфорт багатоповерхових житлових комплексів, оцінка соціопсихологічного комфорту житлових комплексів, метод руху до ідеалу.

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